



March 2021

Dear valued client,

Please note that with immediate effect, bookings for Size 10 (or bigger) crates can only be accommodated on the freighter operation on a **Tuesday** and **Thursday** evening.

Please note your animal travelling in a size 10 and bigger crates on the freighter flights on a Tuesday and Thursday evenings will be booked according to the below guidelines:

- A maximum of 2 x crates per night per origin (i.e. 2 x ex CPT, 2 x ex JNB and 2 x ex PLZ). The confirmation of your booking is based on a first come, first served basis.
- No small crates will be accepted on the freighter even if they are from the same family. Sizes 1-9 will be accommodated on our daytime network.

Bookings will be accepted & confirmed based on space availability.

Thank you.
The PetLounge Team

