



Dear Valued client,

For security reasons, may we kindly request that no (bag/tin) foods to be placed on top of the crates when transporting the animals.

The taping of food on top of crates is a security hazard as per SACAA part 108.

You are more than welcome to send food for your beloved pet, however it has to be sent separately as normal cargo with BidAir Cargo, placed in a box and screened as per our procedure.

We are committed to the welfare of our animals and their safety is our top priority.

Thank you,

PetLounge Management

PetLounge



They're in good hands